



The Knowledge in Technology

Organizations today face many IT challenges, from trying to reduce costs while improving customer care, to ensuring data security while increasing productivity through accessibility.

EDTS can help with:

- **Complying** with industry regulations
- Increasing **productivity and efficiency**
- **Data security** and privacy protection
- Managing **remote and wireless connections** or multiple application networking to ensure connectivity
- Reducing **insurance or liability** costs
- Controlling IT maintenance/management costs and **improving reliability**
- **Growing your business**
- IT upgrades and **strategic technology planning**



Why EDTS?

The EDTS team is a proactive group of IT professionals deeply experienced in the needs of business, non-profits and government. We deliver responsive, flexible, and personalized customer service, including best-practice ideas and guidance to help you prosper.

We retain customers with competitive pricing, meticulous attention to detail, and exceptional client service. *We refuse to accept excuses when it comes to the IT services and consulting we provide.*

EDTS Services

Services include:

- **T.R.U.E. Managed Services** – certified engineers provide 24/7 remote monitoring of your network and servers, backups, workstation and server patch deployment and updating, spyware and malware removal, vulnerability assessment and on-call support; different levels of service are available based upon your needs
- **T.R.U.E. Disaster Recovery** – ensures that data is always secure, including rapid recovery of servers in the event of equipment failure or disaster; ensures business continuity
- **T.R.U.E. Email Security** – block harmful spam and viruses before they reach your enterprise's email servers, reducing network strain, plus archiving for guaranteed email recovery, business continuity and regulatory compliance
- **Security audits** – evaluate and assess proper steps to take to ensure data safety and regulatory compliance
- **Network Optimization** – evaluate network design, controls and safeguards, identify gaps and prioritize remediation; expansion planning; firewalls; email and groupware solutions; project management; technology planning and budgeting
- **Policies & Procedures** – update or establish standards to comply with policies and regulatory requirements, including training and awareness programs
- **Virtualization & Consolidation** – virtualize servers and desktops to improve efficiency and lower costs
- **Tech Support** – virtually or onsite as needed
- **IT Planning & Implementation**
- **Custom Consulting**

What is T.R.U.E. ?

T.R.U.E. technology solutions represent a better way of doing business, characteristic of treating clients the way we would wish to be treated ourselves:

Thorough – complete and comprehensive service

Reliable – dependable, always doing as we say we will do

Unintrusive – minimizing impact on your end users when work is being performed

Economical – affordably priced for less than maintaining an internal resource



"We couldn't be more pleased with the service we receive and would highly recommend EDTS to anyone."

Kelly Harris
Mental Health America



At EDTS, we refuse to believe in or accept any excuses when it comes to the IT services and consulting we provide.

Contact Us

Toll Free 877.845.5454
info@EDTSolutions.com

Augusta, GA Office
933 Broad Street, Suite 301
Augusta, GA 30901
706.722.6604

Greenville, SC Office
728 N. Pleasantburg Drive
Greenville, SC 29607
864.250.9112



Introducing EDTS

Our unique consulting approach allows us to successfully implement and manage computer networks for clients. Our documented plans, open communication and detailed written procedures ensure consistency and quality – no excuses.

Additional EDTS services include:

- **Managed Services**
- **Business Continuity & Disaster Recovery**
- **Network Security Audits**
- **Email and Spam Solutions**
- **Tech Support**
- **IT Outsourcing**
- **IT Planning & Implementation**
- **Custom Consulting**

About EDTS

EDTS is a leading, full-service technology consulting firm that specializes in providing end-to-end networking and security solutions to organizations across the Southeast. Founded in 1999, the rapidly growing firm prides itself on remaining current with the latest in emerging technologies, providing the highest level of technology services to clients, and attracting the top talent in the region.

Today, EDTS serves clients in healthcare, manufacturing, education, non-profit, governmental and professional services industries, among others, and was recently named to the 2010 *Inc. 5000* list of America's Fastest-Growing Companies.

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Our Partners

